Vol. 2 No. 5



CAN DO







"Can Do! Anytime, Anywhere!"

By Maj. Gen. Simeon Trombitas

Trombitas is serving in Portau-Prince, Haiti, as the commander of Joint Task Force-Haiti. He is also the commander of United States Army South in San Antonio, Texas.

As Joint Task Force-Haiti continues to transition to traditional Theater Security Cooperation (TSC) activities continuing the U.S. Southern Command and U.S. Military's commitment to Haiti, another group of dedicated professionals has redeployed

back to their home station in Belle Chasse, La.

A testimony to the total Army effort in Haiti, the 377th Theater Sustainment Command is a multicomponent unit made up predominantly of U.S. Army Reserve Soldiers. Since arriving in late January to support Operation Unified Response, Soldiers from the 377th Theater Sustainment Command have shown tremendous flexibility in the conduct of their Humanitarian Assistance mission. While in Haiti, the 377th TSC formed the Joint Logistics Command-

Haiti, a command consolidating all of the support units serving in Haiti. In addition to providing direct humanitarian assistance to the Haitian people, the 377th was responsible for sustaining the forces that were deployed in Haiti by providing logistical support services. Their wide variety of tasks included providing clean water, soldier laundry service, harbor operations, transport of goods by truck and boat, and myriad more sustainment functions.

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MESSAGE OF SELF SACRIFICE

377th Theater Sustainment Commanding General

Dear 377th TSC Family,

America and the world turn to us in times to defend freedom and give support. In recent months, the world has witnessed what you already know: that Soldiers of the 377th Theater Sustainment Command act with great skill, great courage, and great humanity.

Images and stories of
Haitian people being helped
by our Soldiers are a
testament to the true
character of who we are and
what we represent. We
were given a clear mission:
to help assist in the aid and
recovery of the disaster
stricken island nation of
Haiti.

As you accomplished your mission, you treated all with kindness, and acted with the highest traditions of the United States military. Our whole nation is proud of you, your families are proud of you, and I am proud to be your commander.

You choose to serve the people of America by helping the people of Haiti. You and your families deserve and have the gratitude of this nation, the people of Haiti, your communities as well as Cindy and I.

This nation has made another pledge. We will continue to be a lasting partner in Haiti's recovery, which is a testament of your selfless service. All of you know that great military successes come from years of hard work, and training, and commitment. You stand tall in times of conflict and you stand ready in times of peace. For your daily effort, for your professionalism, and for your patriotism, I thank you. May God bless you and your families. Welcome home!

CAN DO, ANYTIME, ANYWHERE!

MG Luis R Visot

O.U.R.



SERVICE



COOPERATION



MEETING NEEDS



LEGACY OF KINDNESS

WELCOME HOME!

NEW ORLEANS - A majority of the Soldiers from the 377th Theater Sustainment Command, who were deployed in support of Operation Unified Response, a humanitarian assistance and disaster relief effort in Haiti, returned to the cheering crowds and warm embraces of friends and family May 8th 2010.

"The work of the 377th in Haiti and around the

world continues to make the people of Louisiana proud," said Sen. Landrieu.

"We are all grateful for their service. Whether it is in a time of war or peace, defending our freedom or helping another nation recover from disaster, the 377th always answers the call with the utmost skill, honor and bravery. The people of Haiti are fortunate to have such a dedicated and

distinguished group of Americans there to lend a hand during this time of crisis. While there is much work to be



done, Haiti's recovery and rebuilding process has been expedited by this unit's sacrifice and work. It is great to have the 377th safely back home in Louisiana to spend some well-deserved time with their







THE ARRIVAL HOME

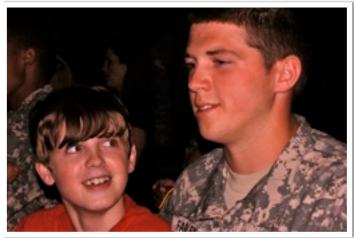


THE EMBRACE















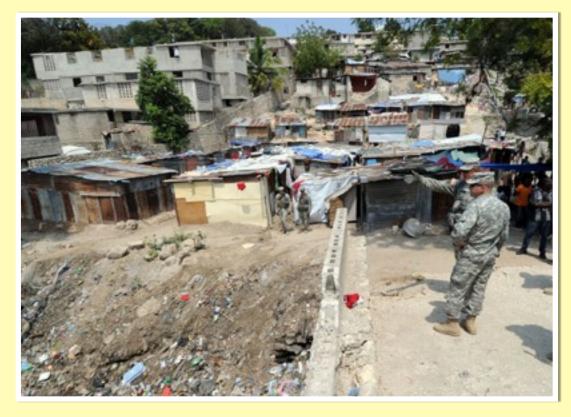
WELL DONE ...

HAITI, My Top 5 Observations By Lt. Gen. Ken Keen

I believe no one can come to Haiti and leave unchanged. I have certainly been personally and professionally affected by what I have experienced since Jan. 12. Over the course of three months, I've had the chance to take in a number of observations, too many to list in this blog, so I decided to select what I feel are the "Top 5."

1. Respond Quickly and Effectively The rapid deployment of forces and capabilities was effective, but not always efficient. In the initial hours after the earthquake, we had limited situational awareness of the extent of the damage and we were unsure of the critical needs of the Haitian people and government. In order to respond quickly, our initial "push" of forces and relief was executed outside the formal planning, sourcing, and tracking mechanisms. The only immediate lifeline to Port-au-Prince was through Haiti's

airport. Once we had the 1st Special Operations Wing, 621st Contingency Response Wing, and 24th Air Expeditionary Group on the ground, we were able to begin operating the airport. Within 28 hours of the earthquake, the pipeline of relief supplies, U.S. military forces and thousands of volunteers began to flow into country. Although it was ad hoc and chaotic at first, the U.S. military and the international response was effective enough to provide food, water, medical aid and search and rescue support, avoiding any civil unrest or unnecessary loss of life.



2. Protect the People, Always We recognized early on in the relief phase of this humanitarian assistance operation that the tenets of Counterinsurgency Operations (COIN) were very relevant in this non-kinetic environment. Throughout the operation, Joint Task Force – Haiti sought to establish relationships with the Haitian people. "Protection of the populace" was the centerpiece of all our efforts. Leaders and troops maintained contact with the Haitians in the spontaneous camps, as well locating their operation centers in the heart of the city. While security was a concern, it was never an impediment to our ability to engage with the local populace and offer a hand of friendship. Our troops' actions on the ground sent a clear message to the people of Haiti, "The United States cares and we are here to help."

HAITI, My Top 5 Observations By Lt. Gen. Ken Keen

3. Build Partnerships with Key Players Success in a humanitarian assistance and disaster relief operation hinges on partnerships. The partnerships we shared (and developed) with the Government of Haiti, United Nations, United States Agency for International Development and nongovernmental organizations (NGO) were instrumental in the overall relief operation. My relationship with the UN force commander was an example of this strong partnership. Developing relationships and partnerships from the beginning and throughout the relief and recovery phases takes a lot of work, and leaders must devote both time and energy to make it work. I made it a point to meet daily with NGOs from the various internally displaced person camps, and I encouraged my leaders to do the same. This not only established a rapport, but it ensured a common understanding of the situation at-hand, aligned our priorities with the camp leaders and clarified misinformation.



PORT-AU-PRINCE, Haiti (March 3, 2010) U.S. Army Lt. Gen. Ken Keen visits an internally displace person camp in Port-au-Prince, Haiti. Port-au-Prince a 7.0 magnitude earthquake caused severe damage in and around Port-au-Prince, Haiti Jan. 12. (U.S. Navy photo by Mass Communication Specialist 2nd Class Joan E. Kretschmer/Released

- **4. Coordinate and Collaborate to Achieve Unity of Effort** A key to the JTF-Haiti's success was its ability to Coordinate and Collaborate (C2) with all the organizations and agencies involved in the response and relief efforts. The Humanitarian Assistance Coordination Center was a perfect example of how C2 should work. It pulled together the efforts of JTF-H, UN military forces, USAID, and NGOs creating a humanitarian common operating picture of exactly what assistance was required and who would provide it. The HACC was plugged into every facet of the interagency, inter-governmental, and multi-national environment, ensuring all humanitarian assistance and disaster relief efforts were coordinated and synchronized.
- **5. Communicate-Communicate** About 36 hours after the earthquake, I walked onto the tarmac of Haiti's international airport and was greeted by hundreds of news media. We knew the circumstances surrounding the earthquake would be such that the eyes of the world would be focused on Haiti. We made the decision early on that we (JTF-H) would be transparent, approachable and responsive to the public. We embedded media at every opportunity and used social media (Twitter and Facebook) to communicate to our followers, audiences and the world. One of the products that we developed in order to coordinate and synchronize our messaging within JTF-H (and outside) was the "Two Pager." As the title implies, it was a two-page quick reference that included themes, priorities and talking points. It was updated daily and disseminated throughout JTF-H and shared within the interagency. Quite simply, it helped coordinate, integrate and synchronize our communication efforts from the strategic level down to the tactical level.

In the coming months, I am sure there will be a very thorough joint lessons learned report from the U.S. military and U.S. Government for that matter. In this blog I wanted to share my "Top 5" observations as I viewed things from my foxhole. All my best to everyone who has dedicated themselves to this truly noble mission and may the beacon of light continue to shine on Haiti.

CAN DO! Anytime, Anywhere.

Continued from page 1

With the peak of troop strength during Operation Unified Response reaching more than 22,000 service members, the outstanding sustainment support that the command provided for all the troops in Haiti took great coordination and cooperation on many levels. The accomplishments of these New Orleans-based troops ensured success for the rest of the task force in accomplishing their own humanitarian assistance missions to assist the Haitian people.

Under the leadership of Maj Gen. Luis R Visot, the 377th TSC and JLC-Haiti conducted more than 3,000 humanitarian aid support missions, handled more than 2,900 shipping containers and 3,400 shipping pallets to include 2.2 million rations and 1.2 million lbs. of bulk food items that resulted in more than 240,000 families being fed. In addition, water purification units under the 377th TSC's command produced approximately 1.1 million gallons of drinkable water and issued 1.1 million bottles of water. With more than 359 transportation missions completed, units under

the command of the 377th TSC logged more than 53,000 miles while transporting more than 23,000 tons of relief supplies, sustainment cargo and equipment.

The 377th TSC also played a significant role in mitigating the negative effects of weather at internally displaced person camps throughout Port-au-Prince. Supporting governmental and

nongovernmental organizations, the command was key in planning preparation and movement of thousands of at risk individuals.

Additionally the

377th worked to improve the conditions in these camps as thousands were resettled and their lives saved from flash flood or landslide.

I am proud to serve with these dedicated professionals who are all too familiar with the effects of natural disasters as many of their own neighbors and families near New Orleans were devastatingly affected by Hurricane Katrina in 2005. In keeping with their motto, "Can Do. Anytime, Anywhere", the 377th TSC led by example by rapidly deploying to an austere environment providing the highest quality services and contributing to an unprecedented international aid effort here in Haiti.



With a small group of these citizen Soldiers still remaining in Haiti to support the transition through the summer, the professionalism, compassion and support they have provided to the Haitian people and their fellow service members has built the foundation and contributed significantly to the successes of Operation Unified Response.

TELL YOUR STORY...

Soldiers who went to Haiti in support of Operation Unified Response... what was your experience...your story?

The 377th TSC Public Affairs Office is inviting you to come in and share your photos, your adventures and your service. Did you take an



opportunity to go the extra mile? Did you do more than your assigned job. We all know you did!

Please allow your fellow Soldiers, family and community to share with you those experiences, read your stories and see your photos as you served the people of Haiti.



Call or email CPT/Mr. Shawn Clark at the below contact information and schedule a time to either come in or talk through email / phone about your story. You can give the details in your own words, share your photos and the story will be written for you.

Your story will be published in the CAN DO, sent to Warrior Citizen as well as to our local media. Remember, you made a difference. Share your story. PAO - 504 558 5562 or shawn.clark5@usar.army.mil

FAMILY PROGRAMS GROUP LEADER READIES FOR NEXT CHALLENGE



With an education in Human Resources, the 377th TSC Family Readiness Group Leader, Alcelia Scott Ford felt compelled early on to work with and for people and it has provided personal and professional enjoyment through out her career. She has found it rewarding to build relationships and always felt blessed by offering a helping hand.

The biggest push for her to join FRG was seeing others complain about the lack of family support and Soldier interaction but who were unwilling to do anything about it.

"I've always believed in putting your actions behind your words and in this case it has benefited the lives of countless families and there service members'.

So when she was approached and asked to volunteer, she said "Why Not"!

She has seen first hand the eagerness to support the FRG from the 377th TSC and appreciates all the leaders kind words of encouragement and support, but confesses that it is the love of service to the Soldiers and family members that been the driving force behind this labor of love. She says the big reason for a strong FRG program is the support for the family, those loved ones often left behind when their Soldier defends freedom half way around the world.

"Sure there is support for the Soldier... but it is through the FRG that that same need is met for the family left behind".

Whether it is explaining the units mission to a worried spouse, supporting immediate needs, comfort through a knowing hug, or fighting for the funding to provide essential training, Alcelia has always lead the fight. Her desire is to create better connective understanding between what the FRG can do, for the Soldiers, family and command.

"My constant struggle is correcting wrong information about what is needed from a volunteer, and helping the new generation of FRG volunteers become trained ready to meet the ever growing demands".

Chronically, she is in short supply of trained Soldiers and family members and so is always seeking new recruits to help them understand the importance of the FRG. As she puts it, the best part is creating opportunities where those who are without friends or support can feel included, apart of the family through events like the Family Day or the Holiday Luncheon. She wants to educate those who are interested in volunteering as to the benefits of working in the group.

As Alcelia Scott Ford approaches the end of her leadership role within the FRG, she contemplates how she might continue her life long spirit of selfless service during a recent conversation with her husband COL Anthony Ford. She told him about how it was time to end her leadership role, but that she might want to give just a little bit more and perhaps be an instructor helping to train the next generation of volunteers. With a knowing smile, COL Ford replied... "I just knew you couldn't walk away from them".

In a time and age when the pure act of service is a dying art form, Alcelia Scott-Ford has made it a lifetime pursuit and one that benefits us all.

Suicide Prevention





Call CONUS at **1.800.342.9647**

How do I get help if I have a problem that requires mental health counseling or treatment? You can receive quick professional help by contacting the Employee Assistance Program (EAP), Military One Source, or counseling services that are offered at your workplace. These free government sponsored programs can assist you in finding a local mental health professional that can help you with your mental problem. If an EAP is not available, you can seek help from mental health professionals located in your local area.

Working to Eliminate the Stigma of Seeking Help



"We are also working very, very hard in the Army to eliminate the stigma long associated with seeking and receiving help. This is a matter of life and death, and it is absolutely unacceptable to have individuals suffering in silence because they're afraid their peers or superiors will make fun of them or, worse, it will adversely affect their careers."

"As a part of our efforts to improve the health and wellness of the entire force, we are educating soldiers about risky behavior, from the most benign things, such as poor diet and sleep deprivation, to more serious behaviors, such as substance abuse, aggression and recklessness."

GEN Peter W. Chiarelli, VCSA, 17 November 2009

Retirement Ceremony





A Retirement Ceremony is a time-honored tradition through which an organization takes the opportunity to recognize those Soldiers and Civilians who have dedicated their time and honorable service to the United States of America and the US Army.

The 377th TSC recently conducted a retirement ceremony at the Naval Air Station Joint Reserve Base (NAS-JRB), Belle Chasse, LA in what was a great show of support and demonstration of sincere appreciation to assigned Soldiers who are retiring. We wish you all the greatest success for the future. CAN DO, ANYTIME, ANYWHERE!

Among those celebrated were:

COL Anthony Ford
CW2 Gregory Dawson
MSG Joseph D. Carden
MAJ Micheal Thiac
COL Mildred Erondu
COL Troy Chappell
SFC Nelson Salazar
LTC Rick Hosey
LTC Paul Worthey
SFC Wanda Hurst-Malloid
COL Bill Bittner
MSG Norvell Tillman
MSG Stanley Murry
SGM Janice Savage



2010 Strong Bonds Marriage & Singles Events

ATTENTION CITIZEN SOLDIERS!

Living or assigned to a unit in the 81st Regional Support Command AOR (Alabama, Florida, Georgia, Kentucky, LOUISIANA, Mississippi, North Carolina, South Carolina, Tennessee) Then this program is for YOU!

DATE	MONTH	LOCATION
25-27	JUNE	Savannah
9-11	JULY	JACKSONVILLE
27-29	AUGUST	ORLANDO

Questions? Email: dennis.1.rutledge@usar.army.mil

Call: 803-751-9621/9638 or REGISTER online @ http:// www.strongbonds.org

Please contact your local UMT Office before making arrangements to attend any Strong Bonds Program

> SFC Bianca Scott 504-558-5553

> SGT Evens Israel 504-558-5554



IN REVIEW...







Thank you for your Sacrifice, support and CAN DO Spirit!

377 th TSC Commander Public Affairs Officer Public Affairs Deputy Staff MG Luis R Visot

Mr. Shawn Clark CPT Jose Emperador SGT Adrian Bostick



The Editor for the 'CAN DO' can be reached at shawn.clark5@usar.army.mil or at (504) 558-5562.

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